

**47 Friar Road
Brighton
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07/09/16

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**Reference: Green Builders Sussex
LTD - Summer 2016**

Michael provided a comprehensive quote for the job discussed along with several written references. Although the start date was delayed he kept me informed and I was willing to wait because I liked him. He didn't have a problem dealing with a woman (still the case with some unfortunately) and didn't talk to

be me like I was an idiot. He is always swift to respond to communications day or night and provided revised quotes for additional work quickly. He won't dodge your calls or emails and doesn't make you feel like he is doing you a favour by turning up for work. I work from home and was concerned about the impact of having people around for an extended period (I am quite a grumpy and solitary person) but the boys are really nice and don't impose themselves. They turned up at 8 am for 7 weeks and got on with it. Michael and his sons are pro-active, positive and pragmatic craftsmen who are actually running a family business. We would use them again and I am happy to be contacted if you need further reassurance.

Amy Jump